



# HORIZON MANAGEMENT PRIVATE LIMITED

## Investors Complaints Data

For Month ended August 31, 2023

| S.N | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month# | Pending Complaints > 1 Month | Average Resolution Time^ (in days) |
|-----|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1   | Directly from investors       | 0                                   | 0                                    | 0                                     | 0  | 0                            | 0                                  |
| 2   | SEBI (SCORES)                 | 0                                   | 0                                    | 0                                     | 0  | 0                            | 0                                  |
| 3   | Stock Exchanges (if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            | 0                                  |
| 4   | Other Sources (if any)        | 0                                   | 0                                    | 0                                     | 0  | 0                            | 0                                  |
| 5   | <b>Grand Total</b>            | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     | <b>0</b>                           |

## Trend of monthly disposal of complaints (For 5 months on rolling basis)

| S.N | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|-----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1   | April, 2023        | 0                                   | 0                                    | 0                                     | 0   |
| 2   | May, 2023          | 0                                   | 0                                    | 0                                     | 0   |
| 3   | June, 2023         | 0                                   | 0                                    | 0                                     | 0   |
| 4   | July, 2023         | 0                                   | 0                                    | 0                                     | 0   |
| 5   | August, 2023       | 0                                   | 0                                    | 0                                     | 0   |
|     | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

| SN | Year               | Carried forward from previous Year | Received during the particular Year | Resolved during the particular Year* | Pending at the end of the particular Year# |
|----|--------------------|------------------------------------|-------------------------------------|--------------------------------------|--|
| 1  | 2018               | Not Applicable                     |                                     |                                      |  |
| 2  | 2019               |                                    |                                     |                                      |  |
| 3  | 2020               |                                    |                                     |                                      |  |
| 4  | 2021               | 0                                  | 0                                   | 0                                    | 0  |
| 5  | 2022               | 0                                  | 0                                   | 0                                    | 0  |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                                   |

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

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